

DISABILITIES SUPPORT POLICY

Western Illinois University Libraries recognizes the value of diversity in the University community and, therefore, seeks to promote a welcoming and usable environment for persons with disabilities. Along with the University, the Libraries are committed to taking necessary steps to ensure that persons with disabilities are not denied benefits of, excluded from participation in, or otherwise subjected to discrimination because of the absence of educational auxiliary aids. Furthermore, the Libraries comply with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990, in accordance with the Western Illinois University Policy on Services for Students with Disabilities and the university's Equal Opportunity & Access Office.

Reporting Barriers and Requesting Accommodations

Our goal is to create a barrier-free environment that allows for equal access for all persons to the greatest extent, including services provided in the library during operating hours, in addition to 24/7 web site accessibility.

However, it is difficult to anticipate the needs of all of our users. If you wish to report a barrier to access and request an accommodation, please contact the Library Administration Office at (309) 298-2762 or email Lora Adcock at lj-adcock@wiu.edu.

Services we offer include:

- Physical accommodation and assistance
- Book order and pickup
- Materials retrieval
- Printing and scanning
- Closed-captioned materials where available

These services are available during library [operating hours](#), which are posted on the library web site. For more information regarding these services, please contact the access services desk in Malpass Library at (309) 298-2705, or the service desks at the Music and Curriculum libraries. Persons with questions or concerns about services at the WIU-Quad Cities Library should contact the service desk at (309) 762-1598.

You may also contact Disability Resources at 309-298-1884 or sdsc@wiu.edu.

Revised: 2021

Approved by Dean of University Libraries